





**Support:** 086 123 iSAT (086 123 4728)  
**Help Desk:** 041 581 6999 [support@isat.co.za](mailto:support@isat.co.za)  
**Fax:** 086 532 2705 [www.isat.co.za](http://www.isat.co.za)

**ADSL UNCAPPED - 12 MONTH CONTRACT**

**Banking Details**

**Account Holder**

**Bank**

**Branch/Town**

**Branch Code**

**Account Number**

**Account Type**  **Current/Cheque**  **Savings**  **Transmission**

**Statement Email Address**

**iSAT Secure Web Registration**

**Email Address**

**User Name (e.g. JohnD)**

**Identity Number**

An Administrator User will be created from the information you filled in above. This user will have complete control over the account, including the addition and modification of services and new users. This will give you ultimate control over your connection, capping, and value-added services, in reality, your entire account! Please ensure that the person specified above has the authority to make changes that may affect billing and this information is stored in a safe place, as you will also be able to check confidential information, such as your Account statements, via the Secure Login.

**Terms & Conditions**

- You are entirely responsible for maintaining the confidentiality of your Account details. Furthermore, you are entirely responsible for any and all activities that occur under your account.
- You agree to notify iSAT immediately of any unauthorized use of your account or any other breach of security.
- iSAT will not be liable for any damage, loss or liability of whatsoever nature that you may incur as a result of someone else using your Account details, either with or without your knowledge,
- iSAT will not be liable for any damage, loss or liability of whatsoever nature arising from the use or inability to use any features on the iSAT web site.
- However, you could be held liable for losses incurred by iSAT due to someone else using your account or password.
- You may not use anyone else's account at any time, without the permission of the account holder.

I....., hereby verify that all information above is correct; that I am entitled to register as the Administrator User for this account and that I agreed to the Terms & Conditions as set above and that I have read and understand the Terms of Services viewable at [www.isat.co.za](http://www.isat.co.za).

**Date** .....

**Signature** .....







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**1. ACCEPTANCE OF TERMS**

iSAT (Internet Services and Technologies) provides its service to you, subject to the following Service Agreement

In consideration of your use of the specified service agreed upon in Section B, you agree to: (a) provide true, accurate, current and complete information about yourself as prompted in Section A (such information being the "Registration Data") and (b) maintain and promptly update the Registration Data to keep it true, accurate, current and complete. If you provide any information that is untrue, inaccurate, not current or incomplete, or iSAT has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, iSAT has the right to suspend or terminate your account and refuse any and all current or future use of the Service (or any portion thereof).

**2. DESCRIPTION OF SERVICE**

- a. With effect from the Effective Date, iSAT lets to Customer, which hereby takes on hire, the router equipment as specified on page 2 hereto ("Router")
- b. iSAT will provide Customer with on-line access to the collection of local area networks and wide area networks that all use the same protocol (namely TCP/IP) to form a seamless, packet-switched network known colloquially as the "INTERNET". Such access is gained via a dedicated permanent analogue line provided by the PSTS provider and connected to iSAT's managed infrastructure.
- c. The Services are hereinafter referred to as the "Business ADSL Service/s".
- d. The provision of the Business ADSL Service/s by iSAT is subject to the terms and conditions set out in this Schedule.

**3. DURATION & EFFECTIVE DATE**

- e. The Effective Date of this Schedule is the date when the Service/s first commences. Should the Effective Date occur after the date of signature of the Agreement, nothing herein contained shall be construed so as to give either party the right to cancel or rescind the Agreement before the Effective Date.
- f. If at any time during the currency of the Agreement, Customer upgrades the BUSINESS ADSL Service/s, then the Effective Date in respect of the BUSINESS ADSL Service/s as upgraded, shall be the date when the upgraded Service/s first commences.
- g. The BUSINESS ADSL Service/s shall endure for the Initial Period as specified in the Cost Schedule, commencing on and with effect from the Effective Date.
- h. Either party hereto shall be entitled to terminate this Schedule by way of 90 (ninety) days prior written notice of termination to be effective at the end of the Initial Period. Failing such notice of termination, the duration of the Service shall thereafter automatically renew for successive periods of 12 (twelve) months each on the terms and conditions set out in the Schedules, subject to 90 (ninety) days prior written notice of termination effective at the end of the then-current 12 (twelve) month period, and subject to an escalation in fees per clause 3.7 of the Standard Terms and Conditions.

**4. FEES & CHARGED**

- i. Customer shall pay the fees as specified on page 2 hereto.
- j. Customer shall pay the fees as specified on page 2 hereto for the per basis of registered account.
- k. Notwithstanding anything set out in iSAT' Standard Terms and Conditions, interest in respect of the iSAT BUSINESS ADSL Service/s is payable on late payments from the date of issue of the invoice up to and including the date of payment thereof, compounded monthly, at a rate as determined by iSAT from time to time.

**5. OWNERSHIP**

iSAT shall at all times be and remain the owner of the Router and nothing in this Schedule shall be construed so as to confer any rights or interest therein to Customer other than as a hirer of the Router.

**6. RETURN OF ROUTER**

On termination of this Agreement in the manner envisaged in Clause 3 of this Schedule or Clause 8 of the Standard Terms and Conditions, as the case may be, Customer shall forthwith return the Router to iSAT in the same condition as it stands on the Effective Date.

Please Initial: .....



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**7. RISK**

All risk of loss and/or destruction of the Router shall be retained by Customer at all times. Customer shall be responsible for ensuring the safety of the Router and shall ensure that the Router is insured against loss and destruction for the usual causes arising, and shall be liable for the replacement costs of the Router in the event of any loss or destruction thereof.

**8. OPERATION OF ROUTER**

- l.** iSAT shall at all times operate and maintain the Router, the Customer shall permit iSAT to have access to the Router at all reasonable times to inspect the state and condition of the Router.
- m.** Customer shall not have access to the routers configuration and shall not change or attempt to change the routers configuration.
- n.** In the event that the Router provided comes with built in wireless, iSAT does not support such wireless access.

Please sign acceptance of the Terms & Conditions of this Service Agreement and initial each page accordingly.

Date .....

Signature .....