INTERNET SERVICES & TECHNOLOGIES

Support:	**086 123 iSAT**	**(086 123 4728)**
Help Desk:	**041 581 6999**	**support@isat.co.za**
Fax:	**086 532 2705**	**www.isat.co.za**

CUSTOMER REGISTRATION FORM

Account ID Office Use Only

Assisted by: Lindi van Rooyen Office Use Only

Section Details

A – Account Information
B – Secure Web Registration
C – Analogue, ISDN or VSAT
D – ADSL Line Rental
E – ADSL Access Options
F – ADSL Auto Top Up
G – Mailbox and Email Address
H – FREE Fax to Email number
I – Domain Registration
J – Web Hosting
K – Web Statistics

Section A – Account Information

Personal Details

Title ☐ Mr ☐ Mrs ☐ Miss ☐ Dr ☐ Prof ☐ Rev

Name & Surname

Company Name

Identity Number

Telephone Number

Fax Number

Cell Number

Postal Address

Physical Address

Banking Details

Account Holder

Bank

Branch/Town

Branch Code

Account Number

Account Type ☐ Current/Cheque ☐ Savings ☐ Transmission

Statement Email Address

I……., hereby verify that all the information above is correct; and authorize iSAT to debit my bank account with this monthly instalment for Internet Services, paid in advance, on the 1st working day of each month and that I have read and understood the Terms of Services viewable at www.isat.co.za

Date …… **Signature …….**

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Additional Information

Please tick (✓) one of the following options. How did you hear about iSAT?

☐ **Bus Ad** ☐ **Pole Ad** ☐ **Google Search** ☐ **MyADSL Search** ☐ **Yellow Pages**

☐ **iSAT Customer** **Account ID**

■ **iSAT Dealer** **Account ID** AFR026

☐ **Other** **Please Specify**

Date Required D D M M Y Y Y Y

Please specify to which email address or fax number we should send your Username & Password.

Section B – iSAT Secure Web Registration

Email Address

User Name (e.g. JohnD)

Identity Number

An administrator User will be created from the information you filled in above. This user will have complete control over the account, including the addition and modification of services and new users. This will give you ultimate over your connection, capping, and value-added services, in reality, your entire account!

Please ensure that the person specified above has the authority to make changes that may affect billing and this information is stored in a safe place, as you will also be able to check confidential information, such as your account statements, via the Secure Login.

Terms & Conditions

You are entirely responsible for maintaining confidentiality of your Account details. Furthermore, you are entirely responsible for any and all activities that occur under your account.
You agree to notify iSAT immediately of any unauthorized use of your account or any other breach of security.
iSAT will not be liable for any damage, loss or liability, of whatsoever nature that you may incur as a result of someone else using your Account details, either with or without your knowledge.
iSAT will not be liable for any damage, loss or liability, of whatsoever nature arising from the use or inability to use any features on the iSAT web site.
However, you could be held liable for losses incurred by iSAT due to someone else using your account or password.
You may not use anyone else's account at anytime, without the permission of the account holder.

I……., hereby verify that all the information above is correct; that I am entitled to register as the Administrator User for this account and that I agreed to the Terms & Conditions as set above and that I have read and understand the Terms of Services viewable at www.isat.co.za.

Date …… **Signature ……**

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Account ID | | | | | | | **Office Use Only**

Section C – Analogue, ISDN or VSAT

Select one of the following

☐ **Analogue – R65** ☐ **64K ISDN – R99** ☐ **128K ISDN – R179** ☐ **VSAT – R280**

Section D – ADSL Line Rental

☐ **New ADSL Line** ☐ **Transfer of existing ADSL Line**

Select one of the following

☐ **Up to 384K – R139** ☐ **Up to 512K – R297** ☐ **Up to 4096K – R371**

On which Telkom telephone number must the ADSL be activated / transferred

Name of Telkom Line Owner

Physical Address of Line

The telephone number provided must be an active normal telephone line. Orders done by telephone numbers linked to ISDN/ pre-paid/DDI services/connected to a PABX cannot be processed and same applies to cases where the provision of the normal telephone services is still in progress. Conversion time will be ± 7 – 14 working days.

Section E – ADSL Access Options

Package	Shaped	Unshaped	Local Only	Shaped/Unshaped
1 GB	☐ **R59**	☐ **R109**	☐ **R19**	☐ **R59**
2GB	☐ **R119**	☐ **R209**	☐ **R37**	☐ **R119**
3GB	☐ **R179**	☐ **R309**	☐ **R56**	☐ **R179**
5GB	☐ **R289**	☐ **R509**	☐ **R92**	☐ **R289**
10GB	☐ **R589**	☐ **R1009**	☐ **R182**	☐ **R589**
20GB	☐ **R1179**	☐ **R2009**	☐ **R361**	☐ **R1179**
30GB	☐ **R1769**	☐ **R3009**	☐ **R536**	☐ **R1769**

Section F – ADSL Auto TopUp

Auto TopUp Explanation: An added feature to our Per GB ADSL is the optional iSAT Per GB TopUp! This allows you continued connectivity even after you have reached your cap. iSAT's Per GB TopUp works in increments of 1GB. You can TopUp to a max of 5 GB above your original Access Option.

TopUp price per GB	Shaped	Unshaped	Local Only	Shaped/Unshaped
	1GB TopUp - R69	**1GB TopUp - R129**	**1GB TopUp - R25**	**1GB TopUp – R69**

Please select the Auto TopUp GB below.

☐ **IGB** ☐ **2GB** ☐ **3GB** ☐ **4GB** ☐ **5GB**

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Date …… **Signature ……**

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Section G – Mailbox and Email Address

Mailbox Details	☐ **Mail A**	☐ **Mail B**	☐ **Mail C**
Price	**R20.00**	**R50.00**	**R100.00**
Mailbox Size	**15 MB**	**50 MB**	**125 MB**
Maximum Message Size	**5 MB**	**5 MB**	**5 MB**
Email Addresses	**3 (max 5)**	**10 (max 20)**	**25 (max 50)**

Additional Email Addresses @ R5 each

Quantity | | | | | |

Email Addresses

1 | | | | | | | | | | | | | | | | | | | | | | | | | | **@isat.co.za**

2 | | | | | | | | | | | | | | | | | | | | | | | | | | **@isat.co.za**

3 | | | | | | | | | | | | | | | | | | | | | | | | | | **@isat.co.za**

Alternative Addresses

1 | | | | | | | | | | | | | | | | | | | | | | | | | | **@isat.co.za**

2 | | | | | | | | | | | | | | | | | | | | | | | | | | **@isat.co.za**

3 | | | | | | | | | | | | | | | | | | | | | | | | | | **@isat.co.za**

If you have a domain name, you can link your email addresses to it, e.g. (Info@joesoap.co.za).
Please specify your domain name, followed by the email addresses.

Domain Name | | | | | | | | | | | | | | | | | | | | | | | | | |

Email Addresses

1 | | | | | | | | | | | | | | | | | | | | | | | | | |

2 | | | | | | | | | | | | | | | | | | | | | | | | | |

3 | | | | | | | | | | | | | | | | | | | | | | | | | |

4 | | | | | | | | | | | | | | | | | | | | | | | | | |

5 | | | | | | | | | | | | | | | | | | | | | | | | | |

Section H – FREE Fax to Email

As an added value service you will receive a free fax to email number. This means that anyone can fax directly into your mailbox! If you would like us to send you a free number, please state the email addresses below.

1 | | | | | | | | | | | | | | | | | | | | | | | | | |

2 | | | | | | | | | | | | | | | | | | | | | | | | | |

3 | | | | | | | | | | | | | | | | | | | | | | | | | |

4 | | | | | | | | | | | | | | | | | | | | | | | | | |

5 | | | | | | | | | | | | | | | | | | | | | | | | | |

I……., hereby authorise iSAT to debit my account with the monthly instalment for Internet services, paid in advance, on the 1st working day of each month.

Date …… **Signature ……**

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Section I – Domain Registration

Domain Information

Is this a ☐ **New Domain** ☐ **Current Domain** ☐ **Transfer Domain**

Domain Name

Web Site Type ☐ **Front Page** ☐ **FTP**

Domain Type

	Domain Type	Registration Fee	Annual Renewal Fee	Transfer Fee
☐	.isatwebs.co.za	Free	Free	N/A
☐	.co.za	R200	R100	Free
☐	.com	R120 + $15	R120 + $15	R120 + $15
☐	.org	R120 + $15	R120 + $15	R120 + $15
☐	.org.za (non-profit)	R100	Free	Free
☐	.org.za (profit)	R300	Free	Free

Domain Owner Details

Domain Owner

Company Name

Telephone Number

Fax Number

Cell Number

Email Address

Date Required D D M M Y Y Y Y

Postal Address

Physical Address

I……., hereby authorise iSAT to debit my account with the monthly instalment for Internet services, paid in advance, on the 1st working day of each month. (Domain Registration is a once of payment & renewal fee will be charged.)

Date …… **Signature ……**

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Section J – Web Hosting

Domain Name | | | | | | | | | | | | | | | | | | | | | | | |

Windows Web Hosting

Hosting Details	☐ Hosting A	☐ Hosting B	☐ Hosting C	☐ Hosting D
Price	R49.00	R89.00	R179.00	R269.00
Web Site Size	50 MB	100 MB	150 MB	250 MB
Traffic Allowed	500 MB	1000 MB	2000 MB	3000 MB
Additional Traffic	R0.25 per MB	R0.25 per MB	R0.25 per MB	R0.25 per MB
Additional web space	N/A	N/A	N/A	R1.00 per MB

☐ **MS SQL Database R57.00 (monthly)**

This option is only available in conjunction with a Windows Web Hosting Package (see above).
There are no setup fees involved.

Linux Web Hosting

Hosting Details	☐ Hosting A	☐ Hosting B	☐ Hosting C	☐ Hosting D
Price	R39.00	R79.00	R169.00	R259.00
Web Site Size	50 MB	100 MB	150 MB	250 MB
Traffic Allowed	500 MB	1000 MB	2000 MB	3000 MB
Additional Traffic	R0.25 per MB	R0.25 per MB	R0.25 per MB	R0.25 per MB
Additional web space	N/A	N/A	N/A	R1.00 per MB

☐ **MySQL Database R37.00 (monthly)**

This option is only available in conjunction with a Linux Web Hosting Package (see above).
There are no setup fees involved.

Section K – Web Statistics

☐ **Activate Web Statistics on my site for R20 per month.**

Email Address | | | | | | | | | | | | | | | | | | | | | | | |

Web Site URL | | | | | | | | | | | | | | | | | | | | | | | |

I……., hereby authorise iSAT to debit my account with the monthly instalment for Internet services, paid in advance, on the 1st working day of each month.

Date …… **Signature……**